



FPL has a storm plan, do you?

At FPL, we prepare year-round for hurricane season so we're ready to respond when you need us most. FPL's investments to build a stronger, smarter and more storm-resilient energy grid enables us to restore power faster.

- » For example, hardening efforts such as stronger power poles and moving more neighborhood power lines underground leads to less damage to our system.
- » The tens of thousands of intelligent devices installed across the energy grid will allow us to prevent some outages and in some cases restore power without sending a truck.
- » And, after a storm clears, our team of drone pilots can quickly put eyes on the damage, so we get the right crews and the right equipment to the right place.

While we are more prepared than ever for hurricane season, no energy grid is storm proof. Hurricanes and tropical storms are powerful forces of nature that will cause power outages. Make sure you have a plan for you and your family.

To learn more, visit: [» FPL.com/Storm](https://www.fpl.com/storm)

EMF: Understanding the science

Power frequency electric and magnetic fields (EMF) are created wherever electricity flows, which includes the wiring in our homes and schools, power lines and the electric equipment and devices we use at work and home. Research evaluated by leading U.S. and international scientific organizations shows that exposure to EMF does not cause or contribute to any type of cancer or any other disease or illness.

Learn more: [» FPL.com/EMF](https://www.fpl.com/emf)

Stay safe, stay away: power line safety

Safety is a cornerstone of our commitment to customers and employees. We urge you to always stay safe and stay far away from power lines. You can be seriously injured or worse if you or an object you are holding contacts a power line. Even nonmetallic ladders and equipment can conduct electricity. Be sure ladders, mechanical lifts or scaffolds are far enough away so you — and any tools you are using — don't come within 10 feet of neighborhood power lines or 30 feet of all other power lines. Property owners are responsible for safely maintaining trees and vegetation on their property and keeping them away from power lines. Never attempt to trim vegetation or vines growing near power lines or on poles, but instead hire a qualified, specially trained lineclearing professional to do the job.

For more information, visit: [» FPL.com/trees](https://www.fpl.com/trees)

Streetlights: what you should know

If you notice a problem, please report it at [» FPL.com/streetlight](https://www.fpl.com/streetlight). Please have the following information ready:

- » The address of the streetlight or the pole number, which could either be an 11-digit number or a 6-digit number prefixed by a "P-" on the pole.
- » A description of the problem.
- » Your contact information (name, address, email address or phone number).

Not all streetlights are maintained by FPL. We'll let you know if your local municipality or homeowner association is responsible for the light. Also, during sea turtle nesting and hatching season, we intentionally turn off some streetlights to avoid disorienting turtles near the beach. In compliance with Florida law, we annually publish these procedures so customers and the general public know how to report inoperative or malfunctioning streetlights.

Be on the lookout for scams

Scammers are aggressively targeting utility company customers across Florida. Be suspicious of a caller demanding you pay your electric bill with only a specific payment option. This is a scam. If you receive a call asking for immediate payment, hang up and call the number on your FPL bill for verification. We offer all of our customers several easy ways to pay. Learn more: [» FPL.com/protect](https://www.fpl.com/protect)

Where does your energy come from?

FPL's power comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar. Today we're taking steps to substantially increase our investment in cost-effective solar while eliminating our use of coal from Florida.

Our latest fuel mix compared to the rest of the nation:

FUEL	FPL ¹	U.S. ²
Natural Gas	67.3%	38.3%
Nuclear	19.0%	18.9%
Solar	4.4%	2.8%
Purchased Power	6.9%	N/A
Coal	2.3% ⁽³⁾	21.8%
Oil	0.1%	0.5%
Wind	N/A	9.2%
Hydroelectric	N/A	6.3%
Other renewables	N/A	1.8%
Other	N/A	0.4%

¹ Sources of electricity generation for the 12 months between April 2021 and March 2022

² Major energy sources and percent share of total U.S. electricity generation in 2021 (preliminary data as of Feb. 2022)

³ Coal generation is from units outside the state of Florida

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