



Where does your energy come from?

FPL's power comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar. Today we're taking steps to substantially increase our investment in cost-effective solar while eliminating our use of coal from Florida.

Our latest fuel mix compared to the rest of the nation:

FUEL	FPL ¹	U.S. ²
Natural Gas	65.9%	38.3%
Nuclear	19.2%	18.9%
Solar	4.9%	2.8%
Purchased Power	8.5%	N/A
Coal	1.4% ³	21.8%
Oil	0.1%	0.5%
Wind	N/A	9.2%
Hydroelectric	N/A	6.3%
Other renewables	N/A	1.8%
Other (not classified)	N/A	0.4%

¹ Sources of electricity generation for the 12 months between Nov. 2021 and Dec. 2022. ² Major energy sources and percent share of total U.S. electricity generation in 2021 (preliminary data as of Feb. 2022) ³ Coal generation is from units outside the state of Florida.

Helpful resources for customers in need

We want to ensure those who need help get assistance. Here are some services available to you: Evacuation assistance – If you have special needs, your local government can help if you ever need to evacuate due to extreme weather or other emergencies. Make sure to register with your local emergency management office by contacting them directly. Just check your phone directory for “county government.”

2-1-1 Helpline – By dialing 2-1-1, you can get answers to your questions and get connected to available community resources. This helpline is free and confidential, with trained specialists available 24 hours a day.

We have more information for you online about help available from FPL or our community partners.

Just visit: [» FPL.com/storm/emergency-support.html](https://www.fpl.com/storm/emergency-support.html)

New Year's Resolution: Become an energy saver

Adjustments to fuel, storm and other costs will affect your bill this year, but meaningful changes to your energy habits can help you save.

Make it your New Year's resolution to apply simple changes in and around your home for savings on your bill:

- » Heating systems can be big energy users. Set your thermostat to 68° and do not increase your thermostat setting more than 2° at a time.
- » Change air filters so your system is running as efficiently as possible.
- » Reduce the temperature setting on your water heater from 140° to 120°.
- » Consider using the cold water setting when doing laundry.
- » Seal doors and windows to keep cold air out.

We continue to lower costs by improving the fuel efficiency of our power plants. Sustained investments in ultra fuel-efficient clean energy centers have saved customers more than \$12 billion since 2001 and help minimize the impact to customers from increased natural gas prices.

Our employees are also dedicated to working more efficiently to drive costs out of our business – which means savings for you. Compared to an average electric utility, FPL's efficiency saves customers about \$2.6 billion per year in non-fuel operational and maintenance costs – which amounts to \$24 on a typical 1,000-kWh monthly bill.

For more ways to save, visit:

» [FPL.com/TakeControl](https://www.fpl.com/TakeControl)

Or if you live in Northwest Florida, visit:

» [FPL.com/WaysToSave](https://www.fpl.com/WaysToSave)

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Summary of Service Charges

Type of Service Charge	Charge
Initial service connection	\$13
Transfer, open or reopen an existing account	\$9
Reconnection Reconnect service following nonpayment	\$5
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment For a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field visit For payment collection on a delinquent account	\$26
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$500 residential & non-demand commercial; \$2,500 all other customers

Information for you about your bill

This edition of Energy News has information about your monthly bill, including an overview of the charges for your energy. You can always get the latest information about your bill online, including how to read your statement and an explanation of all the bill components at: [» FPL.com/rates](https://www.fpl.com/rates)

Update your contact info

It's faster and easier to get the help you need if we have your accurate contact information. Access your account with the FPL Mobile App or log in to FPL.com to ensure your contact information is current. Visit: [» FPL.com/profile](https://www.fpl.com/profile)

Taxes and other charges

Taxes and other charges on your monthly bill include the state gross receipts tax and regulatory assessment fee. Local jurisdictions may also assess a franchise fee and/or utility tax.

2022 federal tax savings

The new federal tax law will save customers nearly \$400 million over the next three years. Rather than spreading retroactive 2022 federal tax savings over an entire year, FPL is providing a one-time \$36 million refund this month.

Account deposit policies

Since all customers are billed for energy after they use it, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. Non-cash alternatives are available. After six months, your deposit will earn 2% interest from the time the deposit is paid in full. The interest will be applied to your account as a credit every June. After 23 months and a good payment history, your deposit will earn 3% interest.

If after six months your actual two-month average usage is higher than what was initially projected, we may ask you to increase your deposit amount. After 12 months, your deposit may be partially refunded if the deposit amount exceeds your actual two-month average usage. If the account is closed, any deposit balance plus interest will be applied toward the final bill and any excess credit refunded.

Learn more: [» FPL.com/aboutdeposits](https://www.fpl.com/aboutdeposits)