



Where does your energy come from?

FPL's power comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear and solar. Today we're taking steps to substantially increase our investment in cost-effective solar while eliminating our use of coal from Florida.

Our latest fuel mix compared to the rest of the nation:

FUEL	FPL ¹	U.S. ²
Natural Gas	65.9%	38.3%
Nuclear	19.2%	18.9%
Solar	4.9%	2.8%
Purchased Power	8.5%	N/A
Coal	1.4% ³	21.8%
Oil	0.1%	0.5%
Wind	N/A	9.2%
Hydroelectric	N/A	6.3%
Other renewables	N/A	1.8%
Other (not classified)	N/A	0.4%

¹ Sources of electricity generation for the 12 months between Nov. 2021 and Dec. 2022. ² Major energy sources and percent share of total U.S. electricity generation in 2021 (preliminary data as of Feb. 2022) ³ Coal generation is from units outside the state of Florida.

Update your contact info

It's faster and easier to get the help you need if we have your accurate contact information. Access your account with the FPL Mobile App or log in to our website to ensure your contact information is current. Visit: [» FPL.com/profile](https://www.fpl.com/profile)

CONNECT WITH US: [Facebook.com/FPLconnect](https://www.facebook.com/FPLconnect) | [Twitter.com/insideFPL](https://twitter.com/insideFPL) | [YouTube.com/FPL](https://www.youtube.com/FPL)

New Year's Resolution: Become an energy saver

Adjustments to fuel, storm and other costs will affect your bill this year, but meaningful changes to your energy habits can help you save.

Make it a New Year's resolution to apply simple changes in and around your business to conserve energy, trim costs and gain control over your company's energy usage:

- » Installing occupancy sensors in rooms in your facility that are not always in use could reduce your total lighting costs by 15%.
- » Replacing traditional incandescent light bulbs is a great way to save.
- » Don't forget about signage: replacing incandescent bulbs in exit signs with LEDs saves about 80% on signage operating costs.
- » Save up to 30% by using smart power strips to regulate energy use on equipment such as computers, copiers and printers.
- » Enable the sleep mode on office computers to achieve savings up to \$20 per year for each computer.

We continue to lower costs by improving the fuel efficiency of our power plants. Sustained investments in ultra fuel-efficient clean energy centers have saved customers more than \$12 billion since 2001 and help minimize the impact to customers from increased natural gas prices.

Our employees are also dedicated to working more efficiently to drive costs out of our business – which means savings for you. Compared to an average electricity utility, FPL's efficiency saves customers about \$2.6 billion per year in non-fuel operational and maintenance costs.

For more ways to save, visit:

[» FPL.com/business/save/top-tips](https://www.fpl.com/business/save/top-tips)

Or if you live in Northwest Florida, visit:

[» FPL.com/northwest/business/save/tips](https://www.fpl.com/northwest/business/save/tips)

Summary of Service Charges

Type of Service Charge	Charge
Initial service connection	\$13
Transfer, open or reopen an existing account	\$9
Reconnection Reconnect service following nonpayment	\$5
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment For a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field visit For payment collection on a delinquent account	\$26
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$500 residential & non-demand commercial; \$2,500 all other customers

Resale of electric service prohibited

The Florida Administrative Code prohibits the resale of electricity for a profit. The actual cost of electricity billed by FPL may be reasonably allocated among tenants, lessees and other entities as long as no profit is made.

Learn about deposits

Since all customers are billed for energy after they use it, we may ask those opening new accounts to pay a deposit amount based on the expected average cost of two months of service at the address. If your average usage turns out to be higher than the estimated cost and your bills are not current, you may need to pay the difference to bring the deposit to the required level.

Your deposit begins to earn 2% interest once you have paid your bill in full for six months. Interest is credited to your account each June. The deposit and earned interest is refunded to your account after 23 months of service and 12 months of good payment history, or after you close your account. Learn more:

» [FPL.com/deposits](https://www.fpl.com/deposits)

Gross receipts tax

FPL pays a tax equal to 2.6% of gross electric revenues to the state. This tax appears as a separate line item on our bill.

Time-of-use

Business rate classification is based on your maximum monthly energy usage and when you use energy. Qualifying for another rate may produce savings for some customers. For example, if your business can shift a significant part of electric usage to off-peak times when the demand for energy is lower, you may benefit from our time-of-use (TOU) rates. With TOU rates, you are billed at a lower rate for off-peak usage and a higher rate for peak-period usage. To benefit, your energy use must be shifted away from the following peak hours, Monday through Friday:

April 1 to Oct. 31, 12 p.m. ET/11 a.m. CT to 9 p.m. ET/8 p.m. CT*

Nov. 1 to March 31, 6 a.m. ET/5 a.m. CT to 10 a.m. ET/11 a.m. CT and 6 p.m. ET/5 p.m. CT to 10 p.m. ET/9 p.m. CT*

For more information about your bill or to view available business rate options that might be more economical for your business, visit

Learn more: » [FPL.com/TOU](https://www.fpl.com/TOU)

* Excludes New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day