



Celebrating 100 Years of Service



When we began in 1925, Florida Power & Light Company (FPL) was a collection of nearly 60 enterprises, including small electric generating plants, ice plants, a sponge fishing boat and 35 mules. Over the next century, we built an electric grid that helped Florida become one of the fastest-growing states and one of the strongest economies in America.

Throughout the years, we have illuminated homes, energized industries, connected communities and supported the emerging space industry. Our nearly 9,000 employees are committed to serving our customers with reliable electricity, while keeping bills as low as possible. Here's to another century of energizing the Sunshine State and working for you every single day.

Resale of electric service prohibited

The Florida Administrative Code prohibits the resale of electricity for a profit. The actual cost of electricity billed by FPL may be reasonably allocated among tenants, lessees and other entities as long as no profit is made.

Update your contact information

It's faster and easier to get the help you need if we have your accurate contact information. Access your account with the FPL Mobile App or log in to our website to ensure your contact information is current.

» Learn more by visiting [FPL.com/profile](https://www.fpl.com/profile)

Time-of-use

Business rate classification is based on your maximum monthly energy usage and when you use energy. Qualifying for another rate may produce savings for some customers. For example, if your business can shift a significant part of electric usage to off-peak times when the demand for energy is lower, you may benefit from our time-of-use (TOU) rates. With TOU rates, you are billed at a lower rate for off-peak usage and a higher rate for peak-period usage. To benefit, your energy use must be shifted away from the following peak hours, Monday through Friday:

April 1 to Oct. 31, 12 p.m. ET/11 a.m. CT to 9 p.m. ET/8 p.m. CT*

Nov. 1 to March 31, 6 a.m. ET/5 a.m. CT to 10 a.m. ET/11 a.m. CT and 6 p.m. ET/5 p.m. CT to 10 p.m. ET/9 p.m. CT*

For more information about your bill or to view available business rate options that might be more economical for your business, visit: » [FPL.com/TOU](https://www.fpl.com/TOU)

* Excludes New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day

Where does your energy come from?

The power FPL delivers to you comes from a variety of sources, including clean, U.S.-produced natural gas and emissions-free nuclear energy. We also continue to make cost-effective investments in large-scale solar energy centers while eliminating our use of coal from Florida. Our latest fuel mix compared to the rest of the nation:

FUEL	FPL ¹	U.S. ²
Natural Gas	70.5%	43.1%
Nuclear	18.7%	18.6%
Solar	8.1%	3.9%
Purchased Power	2.2%	N/A
Coal	0.4% ³	16.2%
Oil	0.1%	0.4%
Other	N/A	17.8%

¹ Sources of electricity generation for the 12 months between December 2023 and November 2024. ² Sources of U.S. electricity generation as of February 2024 from U.S. Energy Information Administration. ³ Coal generation is from units outside Florida.

Summary of Service Charges

Type of Service Charge	Charge
Initial service connection	\$13
Transfer, open or reopen an existing account	\$9
Reconnection Reconnect service following nonpayment	\$5
Late payment For payments received after the due date	Greater of \$5 or 1.5% applied to any past-due unpaid balance of accounts
Return payment For a check returned by the bank	\$25 if \$50 or less \$30 if \$50.01 – \$300 \$40 if \$300.01 – \$800 5% if greater than \$800
Field visit For payment collection on a delinquent account	\$26
Meter tampering Charge for tampering with meter In addition to the penalty charge for tampering with the meter, customers will be charged for the cost of the investigation.	\$500 residential & non-demand commercial; \$2,500 all other customers

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